



**ALPHA**  
CREW

**TIME CHANGES:**

The client (especially on larger jobs) will inevitably make changes to the job as it gets closer to the start date. This is often due to the logistics of the job moving forward and it is not something that Alpha Crew can control entirely, as we must try to meet our clients' needs.

Some of these changes may include time changes, date changes, an increase or decrease in crew and/or hours.

We will always inform you of any changes made and ask you to reconfirm jobs by text. Whilst you may have personal obligations which prevent you from being able to reconfirm a time or date change or increased hours, we do expect you to still do the job if the hours have been reduced.

**CANCELLATIONS:**

Unfortunately, clients do also cancel jobs once they have been confirmed. The general compensation for cancellations is: within 12 hours = full pay and within 24 hours = 50% payment. However, this is not guaranteed and each cancellation is assessed on an individual basis. If one of your jobs has been cancelled without payment, we will do our best to try to replace those hours on a different job on the same day or on the following days.



020 8801 1630



info@alphacrew.co.uk  
alphacrew.co.uk | @alpha\_crew\_ltd



35 Millmead Ind Estate, Mill Mead Rd,  
London, N17 9QU